



Trustico® Refund Request

Trustico® will cancel and refund an order upon receipt, acceptance and processing of this refund request form. This refund request form must be sent to Trustico® via fax within seven days of order fulfillment.

All refund requests must be easily identifiable by containing relevant order particulars, such as the order number and domain name.

All Fields Below Are Required To Be Completed

Order Number : _____

Domain Name : _____

Total Amount Paid : _____

Reason For Refund : _____

Refunds are intended for new customers as our refund guarantee allows the opportunity to test and install an SSL Certificate risk free.

1. Any product subject to a refund request must not be in use, must be uninstalled and / or must be deleted.
2. Trustico® may refuse to cancel and/or refund an order that is in use, not uninstalled and / or not deleted.
3. Refunds are only available for new customers that have not previously obtained a product or service from Trustico® - unless a special arrangement exists.
4. Refunds are not available for fulfilled extended validation orders; or orders that have been discounted or replaced free of charge with the same or a substituted product.

I request and authorize Trustico® to cancel my order as per the order particulars above and agree to the above statements.

Signature

Date

Full Name

E-Mail Address

Trustico® Fax Numbers – Your Refund Request Must Be Received Within Seven Days Of Fulfillment

England : 020 7183 9995 Australia : (02) 8569 0188 International : +1 (206) 337 0085
United States : 866 216 1834 New Zealand : 09 929 3147